

03 January 2014

Dear Residents

## **FLOODING ADVICE**

Whilst the Parish Council has a very limited role to play in the recent and ongoing flood emergency our Community Resilience team have been very proactive in liaising with the agencies to ensure that all help for the village is given including ongoing liaison between all the agencies, i.e. Tonbridge and Malling Borough Council, Kent County Council, the Environment Agency, South East Coast Ambulance Service, Kent Police etc., the setting up of a Rest Centre at the Jubilee Hall (Sports Hall), attending Emergency Planning Meetings and the provision of sandbags. Individual residents, The Salvation Army and the East Peckham Flood Group have also been very proactive in dealing with the emergency and we thank everyone for all their help.

The East Peckham Flood Group is in the process of coordinating an open Village Meeting which will be held on either 29 January or 12 February at the Village Hall. Do please look out for notices for more information as it becomes available.

We will continue to do our utmost to get the community the flood defences and the emergency response assistance that is required.

We have coordinated the following information which we hope you will find useful.

Kind regards  
Councillors & Clerk of East Peckham Parish Council

### **Flooding Contact Directory**

East Peckham Parish Councils Community Resilience Team  
Graham Haycock

01622 872010/07903846879  
[graham@haycock526.fsnet.co.uk](mailto:graham@haycock526.fsnet.co.uk)

Steph Watson

01622 870154/07944212262  
[stephwatsonparishcouncil@hotmail.co.uk](mailto:stephwatsonparishcouncil@hotmail.co.uk)

East Peckham Parish Council

01622 871309/01892 835552

East Peckham Flood Group

[admin@eastpeckham-pc.gov.uk](mailto:admin@eastpeckham-pc.gov.uk)

East Peckham Salvation Army

01622 871926  
[Sue.chalkley1@btinternet.com](mailto:Sue.chalkley1@btinternet.com)

Community Warden  
Paul Harfleet

01622 872372

[Boyle100@msn.com](mailto:Boyle100@msn.com)

07969 584183

[Paul.Harfleet@kent.gov.uk](mailto:Paul.Harfleet@kent.gov.uk)

Environment Agency's floodline service  
Tonbridge and Malling Borough Council

0845 988 1188

01732 844522

### **Emergency Planning**

Do you have a 4 Wheel Drive? Would you be willing to deliver sandbags? Would you be willing to be a flood warden? Do you have a generator? Do you have skills, which could be called upon in an emergency? If you can help in any way please let us know.

### **Collection of flood damaged household goods**

Tonbridge and Malling Borough Council will collect flood damaged household goods from specific roads affected by the recent flooding. Properties in those roads have been advised by a separate leaflet drop. Please check with your insurance company before putting any flood-damaged household goods out for collection. It is important that your insurance company agrees for you to dispose of your household goods. They may be happy to accept photos but some may require a visit to assess them before you can arrange removal.

Flood-damaged items that the Borough Council can collect will include furniture, carpets, white goods and other electrical items, children's toys, kitchen equipment, etc. They are not able to collect builder's waste, kitchen cupboards, built-in units, floorboards, etc. These should be removed by the contractors carrying out the work for you, and the cost reclaimed from your insurers.

If you require collection of damaged household goods following the flood, please email [\*\*waste.services@tmbc.gov.uk\*\*](mailto:waste.services@tmbc.gov.uk) or call **01732 876147** during office hours giving your details. The Borough Council will then contact you to advise you on collection arrangements. Further information can be found on the Borough Council's website at <http://www.tmbc.gov.uk/landing/flooding-alert> . You can sign up for automatic updates by registering with "My Account": <https://www.tmbc.gov.uk/my-account>

### **Council Tax and Housing Benefit Advice**

If you have been affected by the recent floods, and you have any queries regarding your Council Tax or Housing Benefit, please contact the Borough Council on the following numbers:

<b>Council Tax</b>	<b>01732 876388</b>
<b>Housing Benefit/Council Tax Reduction</b>	<b>01732 876376</b>