

**Subject:** North Farm Household Waste Recycling Centre, Tunbridge Wells

Dear Parish Clerk ,

As you may be aware, the above facility has been undergoing extensive redevelopment works over the past 6 months. I am pleased to say that the work is nearing completion, but regrettably the final stage will necessitate the complete closure of the facility for 2 weeks with effect from Monday 4 October. The site will re-open on Monday 18 October 2011.

The re-furbished facility will provide a new separate access for householders' vehicles; easier to use recycling facilities, a larger householder reception area; and an increased number of unloading bays for customers. The aim being to make the facility more customer friendly, reduce traffic queues, and increase recycling.

We are mindful of the impact the temporary closure will have on local residents and the potential for increased fly-tipping in the area. Accordingly we are planning various mitigation measures as follows:

- From closure date, the site entrance will be manned throughout the hours the site would normally be open. Customers will be given leaflets explaining the closure with directions to the nearest alternative facility at Sevenoaks. I attach for your information a copy of the site handout.
- The site at Sevenoaks will stay open an extra 30 minutes each day and additional staff will be provided.
- Fly-tipping at the site entrance and immediate locality will be monitored and cleared daily. The District Councils will be paying extra attention to monitoring and dealing with any increase in fly-tipping in the wider area.
- The KCC and DC Contact Centres will be suitably briefed.
- The websites will provide appropriate information on alternative facilities

All these measures will be monitored, regularly reviewed, and adjusted to meet needs as necessary throughout the closure period.

Please do not hesitate to contact me on the number below if you would like any more information, or have any concerns during the closure period.

*Peter Horn*

**Waste Operations Manager**

**Waste Management**

**Kent County Council**

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