

# Tonbridge & Malling Borough Council

## New Recycling & Waste Contract



# Tonbridge & Malling Borough Council

## Waste Services Contract

- South West Kent Waste Partners
  - Tonbridge & Malling and Tunbridge Wells Borough Councils
  - Kent County Council
- New Contract awarded to Urbaser Ltd - from 1<sup>st</sup> March 2019
- New Collections start 30<sup>th</sup> September 2019



# Tonbridge & Malling Borough Council

## Waste Services Contract

- **We now collect on all Bank Holidays except Christmas and New Year**

**So don't forget to put your bins out on your usual collection day over Easter!**



# Tonbridge & Malling Borough Council

- New contract starts 1 March, why do new collections not start until 30 September?
- Planned 'As Is' service
- ICT systems adapted to incorporate new technology
- New garden waste sign up period – online payment
- Bins orders
- New Vehicles ordered
- Bins delivered
- Communications

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- **New Weekly Food Waste Collections**



- 30% of waste in black rubbish bins is food
- 23 litre External Food Waste Bin
- 5 litre kitchen caddy
- All cooked and uncooked food waste

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- **New Fortnightly Recycling Collections Paper & Card - Existing Green Box**

- **Paper** – Newspaper & magazines, brochures, directories, white paper, leaflets, flyers & envelopes

- **Card/cardboard**, cereal boxes, shoe boxes, cardboard packaging, corrugated cardboard, paper roll centres, egg boxes, greetings cards without glitter, brown paper.



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- **New Fortnightly Mixed Recycling Collections**  
Existing Green Lidded Bin



Glass bottles & jars

Plastic bottles, pots, tubs & trays

Tins, cans, kitchen foil, aerosols

Food and drink cartons

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- **Materials Recovery Facility (MRF)**



Co-mingled recycling is sorted into different material streams

Combination of equipment and manual labour to separate them

Materials are 'baled' to send on to reprocessors



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- **Fortnightly Refuse Collection**

## **Existing Black Bin – Energy from Waste**



Toothpaste tubes

Plastic film/bags/black trays

Nappies/Sanitary waste

Broken crockery/ornaments

Pet waste

Used kitchen towel/tissues

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- **Opt In Fortnightly Garden Waste Collections**
- **New Brown 240 Litre Bin**



£40 per year

£35 'Early Bird' Discount

7<sup>th</sup> May – 2<sup>nd</sup> August

£25 per additional bin

'Sack Properties' can sign up for bag subscription

# Additional collections

- Batteries - small bag on top of recycling bin
- Textiles - small bag next to recycling bin
- WEEE (Waste Electrical & Electronic Equipment) - small bag next to refuse bin



Batteries



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- **Properties unable to store wheeled bins:**
  - Weekly food waste collection
  - Fortnightly mixed recycling collection – Re-usable bag with lid
  - Fortnightly paper & card collection – green box
  - Alternate weekly collections of Textiles, WEEE & batteries
  - Can sign up to garden waste ‘bag’ collection

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- **Recycling in Flats – Communal collections**



Recycling bins will be provided for glass, plastics, cans, kitchen foil, aerosols and cartons

Separate containers for paper & cardboard

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## Communications 2019

- February –Introductory leaflet from Urbaser
- February onwards – social media posts on new service,
- March – Leaflet sent with Council Tax
- March - Press Release – Start of new Contract
- March – September - Roadshows across Borough
- May/June /July – Animated video clips via digital campaign sign up for garden waste
- April New micro website goes live
- August/September – Booklets/new calendars posted to every home
- August/September/October – Animated video clips via digital campaign for mixed recycling/food waste promotion
- Autumn/Winter school term – visit schools in borough
- November/December – Urbaser collections App



# Tonbridge & Malling Borough Council

## How can the Parish Councils Help?

- Provide details of any Parish publications
- Update Parish Websites
- Parish Meetings
- Thank You!



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## Waste Services Contract





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